



WEBSITE PRIVACY & COOKIES STATEMENT

Author: Natasha Davey-Lisle

Approved: Phil Dewick

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Website Privacy & Cookies Statement

We are committed to protecting your privacy and handling your personal information responsibly. This Privacy & Cookies Statement explains how we collect, use, store, and protect information when you interact with our website.

By using this website, you agree to the practices described in this statement.

Information We Collect

We may collect personal and non-personal information when you interact with our website, including:

- Information you voluntarily provide (such as name, email address, phone number, company details, or enquiry content)
- Technical information such as IP address, browser type, device information, and operating system
- Usage data, including pages visited, time spent on site, and navigation behaviour
- Information collected through cookies and similar technologies

We only collect personal information where it is reasonably necessary for our business functions and activities.

How we use your information

We use collected information to:

- Respond to enquiries and provide requested services.
- Improve website content and user experience.
- Analyse visitor interaction.
- Maintain security and prevent misuse
- Send consented updates

We do not sell or rent personal information.

Cookies and Tracking Technologies

This website uses cookies and similar technologies to improve functionality and analyse website performance.



Cookies are small data files stored on your device that help us:

- Recognise returning visitors
- Understand website usage patterns
- Improve site performance and content relevance
- Support analytics and reporting tools

You can control or disable cookies through your browser settings. However, some parts of the website may not function properly if cookies are disabled.

We may use third-party analytics tools (such as Google Analytics) that collect aggregated usage data to help us understand website performance.

Sharing Your Information

We may share personal information only where necessary, including:

- Service providers who support website hosting, analytics, IT, or communication tools
- Professional advisers or contractors engaged to support our business operations
- Where required by law, regulation, or legal process
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All third parties are expected to handle personal information in accordance with applicable privacy laws.

International Data Transfers

As we operate globally, your information may be stored or processed in countries outside your own, including Australia and other jurisdictions where our service providers operate.

Where required, we take reasonable steps to ensure that any international data transfers are protected by appropriate safeguards consistent with applicable privacy laws.

Data Security

We take reasonable steps to protect personal information from misuse, interference, loss, and unauthorised access, modification, or disclosure.

However, no method of online transmission or electronic storage is completely secure, and we cannot guarantee absolute security.

Access and Correction

Where applicable law allows, you may request access to personal information we hold about you and request corrections if it is inaccurate or incomplete.

To make a request, please contact us using the details below.

Data Retention

We retain personal information only for as long as necessary to fulfil the purposes outlined in this statement, or as required by law.



Your Privacy Rights

Depending on your location, you may have rights under applicable privacy laws, including:

- The right to access your personal information
- The right to request correction or deletion
- The right to object to certain processing activities
- The right to withdraw consent where processing is based on consent

We will respond to requests in accordance with applicable legal requirements.

Links to Other Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

We encourage you to review the privacy policies of any third-party sites you visit.

Changes to This Statement

We may update this Privacy & Cookies Statement from time to time. Any changes will be published on this page with an updated revision date.

Contact Us

If you have any questions about this Privacy & Cookies Statement or how we handle your information, please contact: enquiries@dewick.com